

EDITORIAL

The year 2018 is quite a special year for PSI! It marks the 25th anniversary of a business project that started with humble expectations and developed into one of the leading companies in its field in Lebanon.

We started as a "small" company with a small team. However, hard work and dedication to perfection and professionalism enabled our initiative that started on 27 December 1997 to become the reputable company we are today.

Our once "small" company was able to withstand the difficult political and economic situations. We succeeded to build a sound reputation as a reliable reference for companies, hospitals, governmental organizations, etc.

We have a strong commitment to integrity despite the competitive ambiance in the domain of office machinery. We never jeopardize quality for quantity.

Our team today includes 35 team members who work beautifully together despite challenges. Some of our staff have been with us from the beginning; others have joined along the way and developed. Capacity building is a priority for us so that we can always provide you with the best!

I would like to seize the occasion of celebrating our silver jubilee to thank all our clients, one by one, for seeking our services. As we start our journey towards the next jubilee, we confirm our commitment to uphold quality services and support. At the same time, we shall keep on offering you latest products and maintain our creativity.

I hope you will enjoy reading our news and we shall keep updating you with our latest during this special year.

Twenty-five years is indeed a reason to be proud; we count on you our customers and you our staff to complete the next quarter of a century with more milestones!

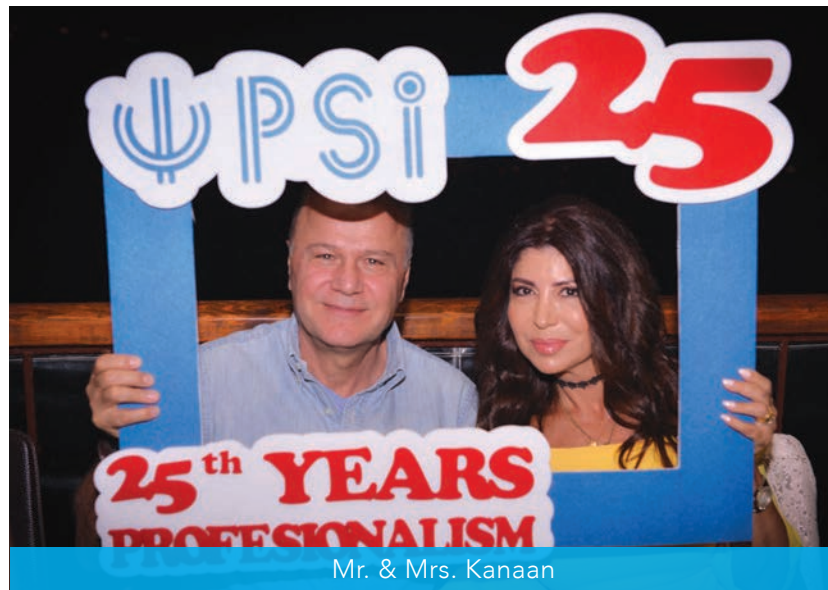
ROBERT KANAAN
 CEO

A Long Weekend...

Happy 25th Anniversary PSI Team!

To celebrate the 25 years of achievements, CEO of PSI Mr. Robert Kanaan surprised the staff with a long weekend. Beginning with a refreshing brunch in Saida. During the afternoon, and before heading to L'Etoile du Loup resort in Jezzine, the group enjoyed touring in the old part of the city and visiting tourist landmarks. The evening was a memorable chance to enjoying good times over dinner and partying together.

continue →



Mr. & Mrs. Kanaan

CONTENT

- A Long Weekend ... Happy 25th Anniversary PSI team!
- INFOTRIX Queuing System at the Ministry of Finance
- Queuing System at NSSF
- OKI Training
- SHARP service managers meet
- SHARP solutions summit
- SHARP DOKMEE Training
- PSI secures the ISO 9001:2008 for the Second Time!

A Long Weekend...

Happy 25th Anniversary PSI Team!

The second day of the special weekend was left to staff members and their family members to spend the morning relaxing as they wished; some spent the time around the pool enjoying swimming with the special view all around from the high location of L'Etoile du Loup. Others, just felt like walking and chatting ...

The journey ended with a special appetizing lunch at the resort, delicious desert ... before heading back home. Mr. Kanaan seized this opportunity to thank each and every member of the team for their efforts, and expressed his wishes that they keep on serving the company to the best of their abilities for more achievements.



PSI Team



PSI Team

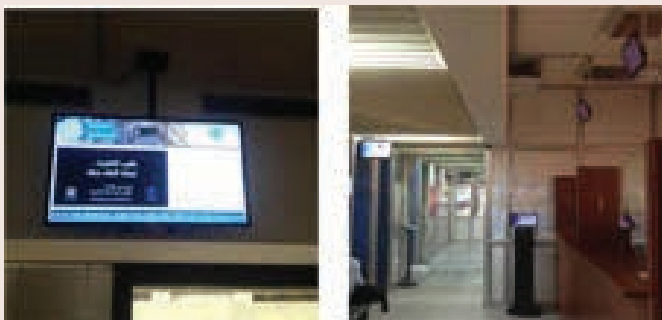


PSI Team

INFOTRIX Queuing System at the Ministry of Finance

PSI is glad to announce that it teamed with Sedco to install the INFOTRIX queuing system at the Ministry of Finance.

The result of this project was to make more efficient services provided to citizens, and to make more simple procedures.



MOF Set Up

Queuing System at NSSF

PSI is happy to share the news of the successful setup of a new digital queuing system at the National Social Security Fund (NSSF).

The Director General of the NSSF Dr. Mohammed Karaki emphasized the value of the system, given that is reducing the operating cost, and simplifying procedures and facilitating services. Mr. Karaki confirmed the system will be installed at other branches of the NSSF in the near future to serve approximately 30 thousand customers all over the country.

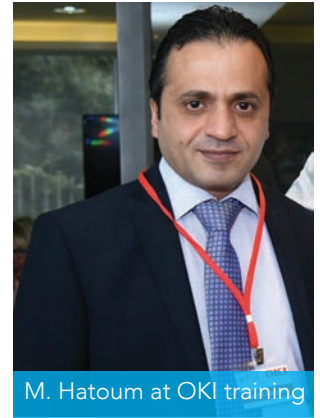


NSSF Set Up

OKI Training

PSI Technical Manager Mr. Mazen Hatoum represented the company at the technical training given by OKI Middle East offices in Dubai. The three days training on Paper Cut MPS solutions, covered OKI products such as MB492, MC873 and MPS.

At the end of the training participants received a certificate for participation with special appreciation to Mr. Hatoum!



M. Hatoum at OKI training

SHARP Service Managers Meet

PSI Technical Manager Mr. Mazen Hatoum represented the company at the technical training given by OKI Middle East offices in Dubai. The three days training on Paper Cut MPS solutions, covered OKI products such as MB492, MC873 and MPS.

At the end of the training participants received a certificate for participation with special appreciation to Mr. Hatoum!



M. Hatoum at the SHARP service managers meet

SHARP Solutions Summit

Business Development and Operations Miss Rhea Kanaan represented PSI at the annual SHARP Solutions Summit that took place at the Palazzo Versace Hotel in Dubai. Partners from various SMEF areas attended the meeting.

The aim of the event was to highlight development by SHARP in technologies and products related to multi-function copiers, professional displays and healthcare products, etc. Four workshop sessions offered participants the chance to learn about new products such as CR4 Experience Zone, Visual Solutions, Intelligent Print Services and Print Solutions – High Volume Focus.

PSI team headed by Miss Kanaan shared with partners an overview of the company achievements.



R. Kanaan at SHARP Summit



SHARP DOKMEE Training

Miss. Rhea Kanaan, Business Development and Operations and Technical Manager Mr. Mazen Hatoum attended the SHARP five days technical/Sales training on DOKMEE Solution in Dubai. DOKMEE introduced the Management Print Services system. It is a secure, easy to use document management system designed for a variety of purposes including document capture and storage, search and retrieval, and file sharing.



DOKMEE adapts to any business model by maximizing accessibility and functionality in repositories of all sizes, while increasing collaboration and communication between users. The system is a very user-friendly interface available in 19 languages.

PSI secures the ISO 9001:2008 for the Second Time!

PSI successfully passed the re-audit compliant with ISO 9001:2008 and received a new certificate valid for the next three years. The first certificate was received in 2003. Since then we made sure to continue improving the system.



According to Mrs. Françoise Azzi, Quality Manager: "Renewing the ISO 9001 accreditation is proof of our dedication to high standards when it comes to products and services, and to our commitment to ongoing improvement of our business."

During the next two years the challenge will be tough; we should be able to implement and comply with the new standards ISO 9001:2015 by the end of this period.

Go PSI team!



ONE STOP ADDRESS FOR YOUR IN-HOUSE PRINTING & OFFICE PRODUCTS








PRINTERS

PHOTOCOPIERS

SHREDDERS

INTELLIGENT TOUCH BOARD

POS, CASH REGISTERS

AIRPORTS & EVENTS TICKETINGS

POINTS OF SALE AUTOMATION

GAMING (LOTTERY, BETTING)

NOTEBOOKS/PC

PROJECTORS

SCANNERS

BINDING SYSTEMS

DOCUMENT SECURITY

CALCULATORS

QUEING SYSTEM

MONEY CHECKERS, BANDING & COUNTING

PROFESSIONAL LED/LCD & MULTI-TOUCH DISPLAY



PSI BLDG | SIN EL FIL | BEIRUT | LEBANON | TEL 961.1.48 48 48 | PSI@PSI.COM.LB